RUN YOUR HOTEL BUSINESS SMOOTHLY

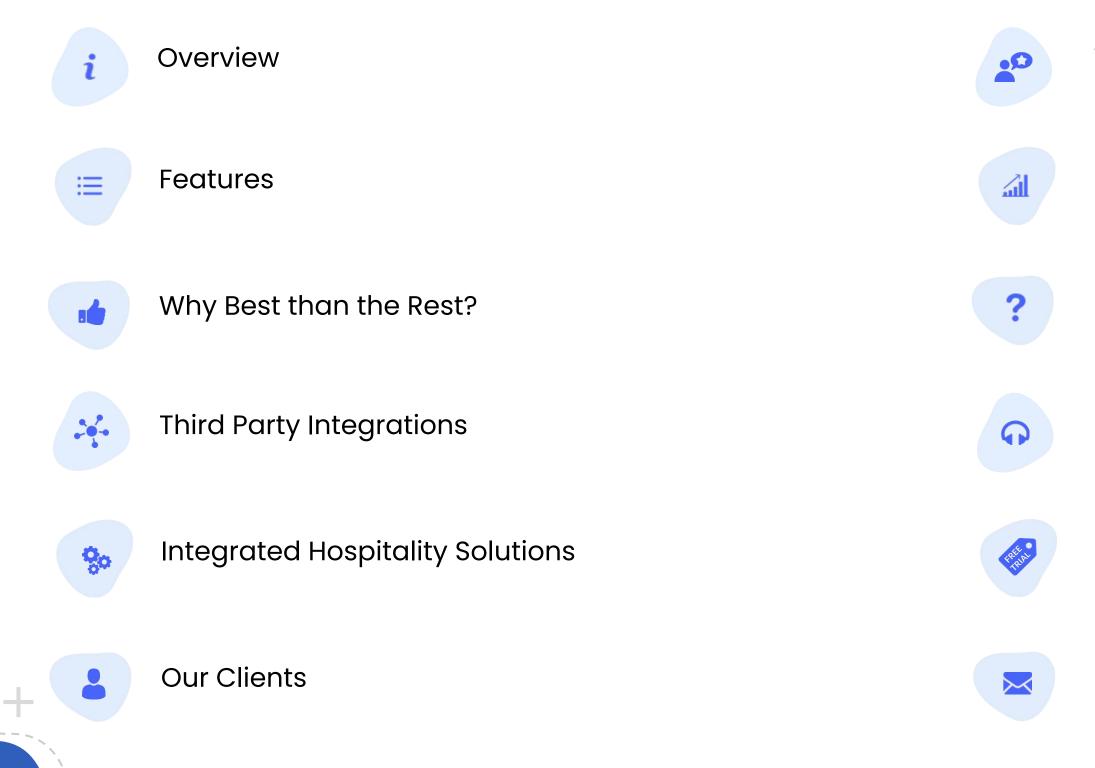


# eZee Absolute

Cloud-based Hotel Management Software



# Outline **Presentation**





Testimonials

Company Stats

Why YCS

24\*7 Live Support

Free Trial

Contact Us

# Why do you need a Hotel Management Software?

#### Bad Management = Poor Service = Fewer Customers.

While...

#### Good Management = Excellent Service = More Customers.

Using a well-crafted software for your hotel business saves both time and effort in carrying out your managerial tasks and business services.

#### Key benefits:



Quickens and streamlines all your operations



Earns higher profits



Improves guest engagement



Increases staff's efficiency



### Types of Hotel Software: **On-premise and Cloud based**

On-premise is a desktop based PMS whereas Cloud based (recommended) or online hotel software is next generation software, which allows you to monitor your hotel business from anywhere at anytime.

Hoteliers are moving towards cloud based software where hotel or hotel groups can effectively simplify and organise their departments core operations by replacing the traditional methods of hotel keeping.

Let us elaborate with their major differences:

#### **On-premise**

- Requires a specific set of hardware.
- Annual Maintenance Costs (AMC) charges.
- Accessible only from the system on which it is configured.
- Time-consuming updates.
- Data security is the property's responsibility.

- One-time setup fee and annual or monthly subscription charges.
- Accessible via a secure login from any computer or mobile device connected to the Internet.
- Easy and timesaving updates.
- Data is secured on the cloud.

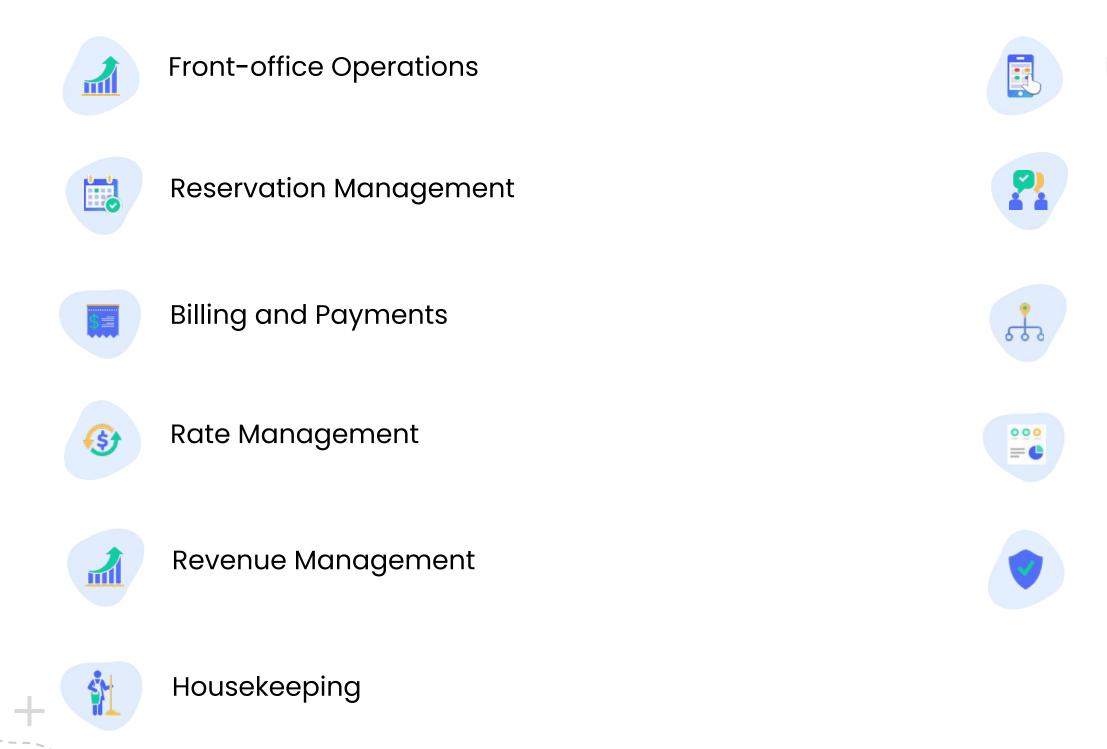


### **Cloud Based**

• No need of any hardware requirements.

#### What Features our

### **Cloud Based Software Provides:**





Hotel PMS Mobile App

Hotel Marketing and Guest Engagement

Hotel Chains

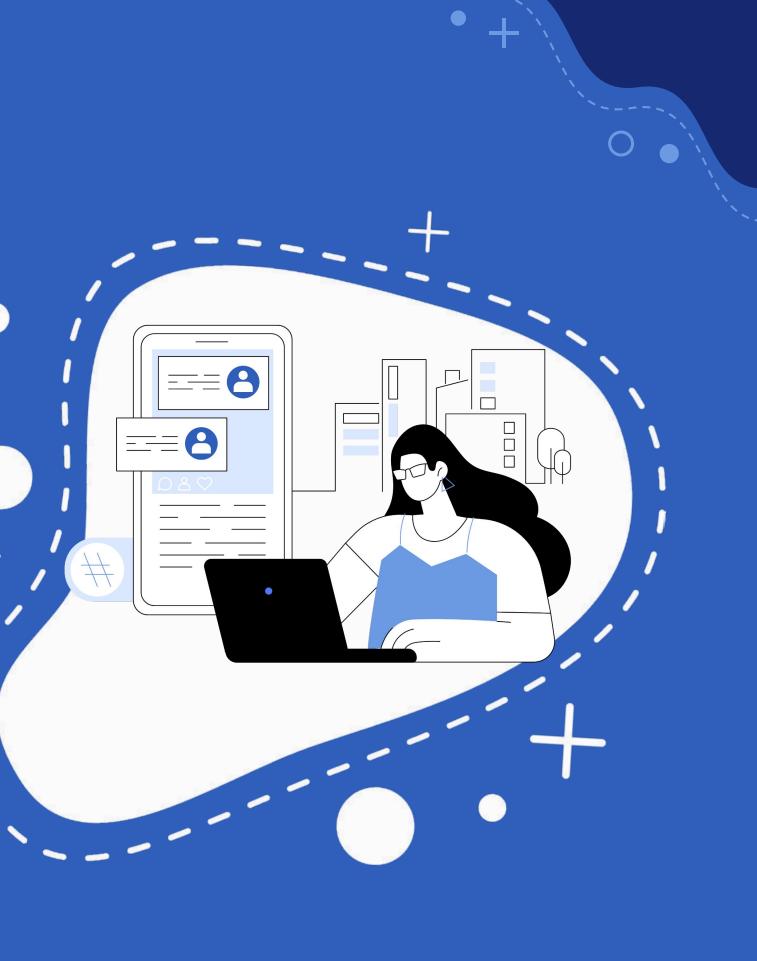
Reports

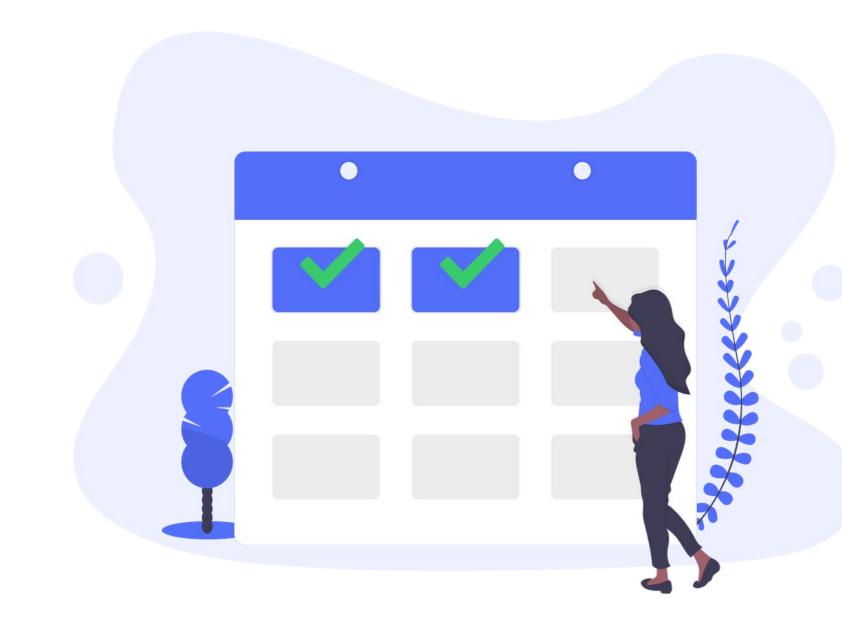
Security and Stability

## Let's explore its features in depth:

### **Front-office Operations**

- Speedy check-in and check-out process
- Automatic night audit
- Automatic room allocation
- Suitable for day-use service
- Keeps a track of blacklisted guest
- Differentiates room statuses through different color codes
- Captures guest photo, scan driving license, passport and guest ID as a part of guest information
- Universal search for any guest details or important information
- Provides you lists of arrival, departure, booking and more for streamlined operations





### **Reservations Management**

- eZee Absolute handles all types of bookings: walk-ins, OTA, offline  $\bullet$ travel agent, corporates and online reservations
- Instant booking confirmation to guest ullet
- $\bullet$ 4 different views
- reservation
- Manage cancel/no-show bookings with single click  ${\bullet}$
- Identify group reservations using codes and colors ullet
- Smartly merge or split group payments lacksquare
- ${\bullet}$ no-show, cancellation etc

- Gain real-time insights of your hotel performance through
- Customize mandatory information you need while taking guest

Perform group operations like bill to the group owner, check-in,

### **Billing and Payments**

- Transfer folios from one room to another
- Merge and split folios as per the guest requirements
- Get list of unsettled folios in a single click
- Configure extra charges and inclusions to be posted on the folio
- Generate folios in your guest's preferred currency and language
- Charge guests for cancelled and no-show reservations
- Software provides folio templates that meet your region's statutory requirements (we develop new templates for your region if required)

### Add Ons:

We've customised our cloud PMS with some region wise taxes such as:

- GST for Malaysia
- BIR for Philippines Country
- Green Tax Report for Maldives
- Government Statistical Report Interface for Iceland
- Panama Government Report for Panama





### **Rate Management**

- Configure multiple rate plans and set rates according to season
- Set, manage and record separate contract rates for your business

- Allows you to configure negotiated rates for special guests lacksquare
- Manage company accounts who are frequently staying at your hotel
- Configure slab and flat taxes

### **Revenue Management**

- Keeps track of your ADR, RevPAR and occupancy percentage
- Set up separate rates for your website and channels from one place

sources: travel agent, OTAs, car rentals, taxi drivers

### Housekeeping

- Assign tasks to housekeepers from the hotel software
- Engage your entire housekeeping department and get updates of their activity via eZee Absolute Mobile App
- Allows to update task statuses, post remarks and notes
- Lets you to block or unblock rooms from inventory for maintenance



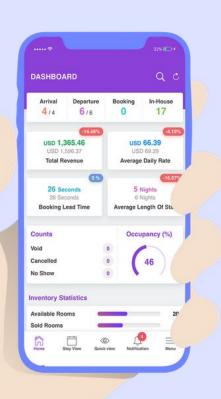
### **Hotel PMS Mobile App**

eZee Absolute offers a mobile app to help you manage your business on-the-go!

#### Through the app:

- Get notified on bookings and other important activities happening at your hotel  $\bullet$
- Print guest registration cards, vouchers, invoices and perform various operations  $\bullet$
- Switch between multiple properties
- Manage your online reviews •

and much more...





### Know what the app has for you, in 100 seconds!



### **Hotel Marketing and Guest Engagement**

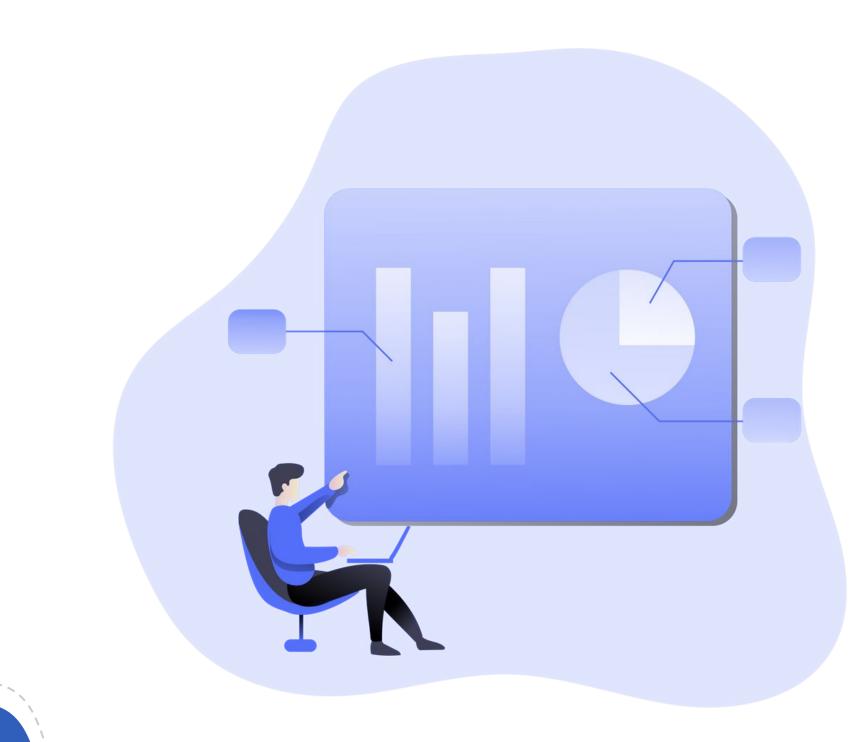
- Saves your guest database in the system
- Send promotional Emails and SMSes to your guest from the system
- Helps you to collect reviews through TripAdvisor review express program
- Manage and respond to your online reviews through Critique (additional charges applicable)
- Schedule informative pre-arrival, in-house and post-departure emails

### **Hotel Chains**

- Consolidate data of your entire hotel chain at a single place
- Simplifies your hotel chain operations through a single login with our Central Reservation System
- Saves guest profiles centrally, for those guests who've stayed at any location of your group
- Centrally manages your hotel chain's travel agent profiles
- Grant user privileges as per their roles and location







### **Reports**

- at the end of the day
- $\bullet$

#### Moreover provides clear reports like:

- 1. Front-office
- 2. Backoffice
- 3. Housekeeping and managerial
- 4. Tax and accounting
- and many more...

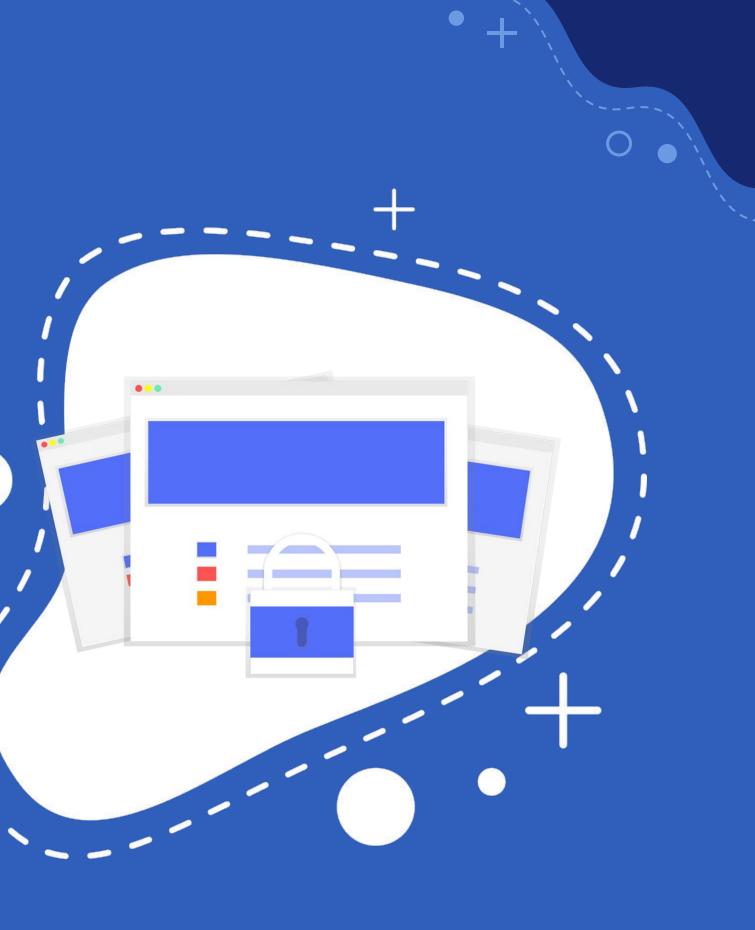
• System emails reports after the night audit

• Provides daily reports of reservation, bookings, arrivals and departures

Analytics helps you to receive insights on occupancy, revenue, most performing OTA, and other important facets of your hotel

### Security and Stability

- Grant user privileges as per their roles and restrict important data access
- Locks the transactions to avoid operation overlap between multiple users
- Closely records the changes made by all users at any date and time



### Why best than the rest?



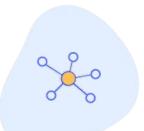
#### Meal plans and packages

Easily configure various rate plans and meal plans that you offer. With respect to which, you can also set up and sell those combined rate plans as packages.



#### ePayments

Online hotel management software lets you send payment links to your guests to collect reservation deposit.



#### 600+ third-party integrations

Choose the best from 600+ third-party integrations like financial accounting, payment gateways, key card door locks and many more

#### Automatic credit card verification

If card found invalid our channel manager will alert you to avoid no-shows and cancellations.



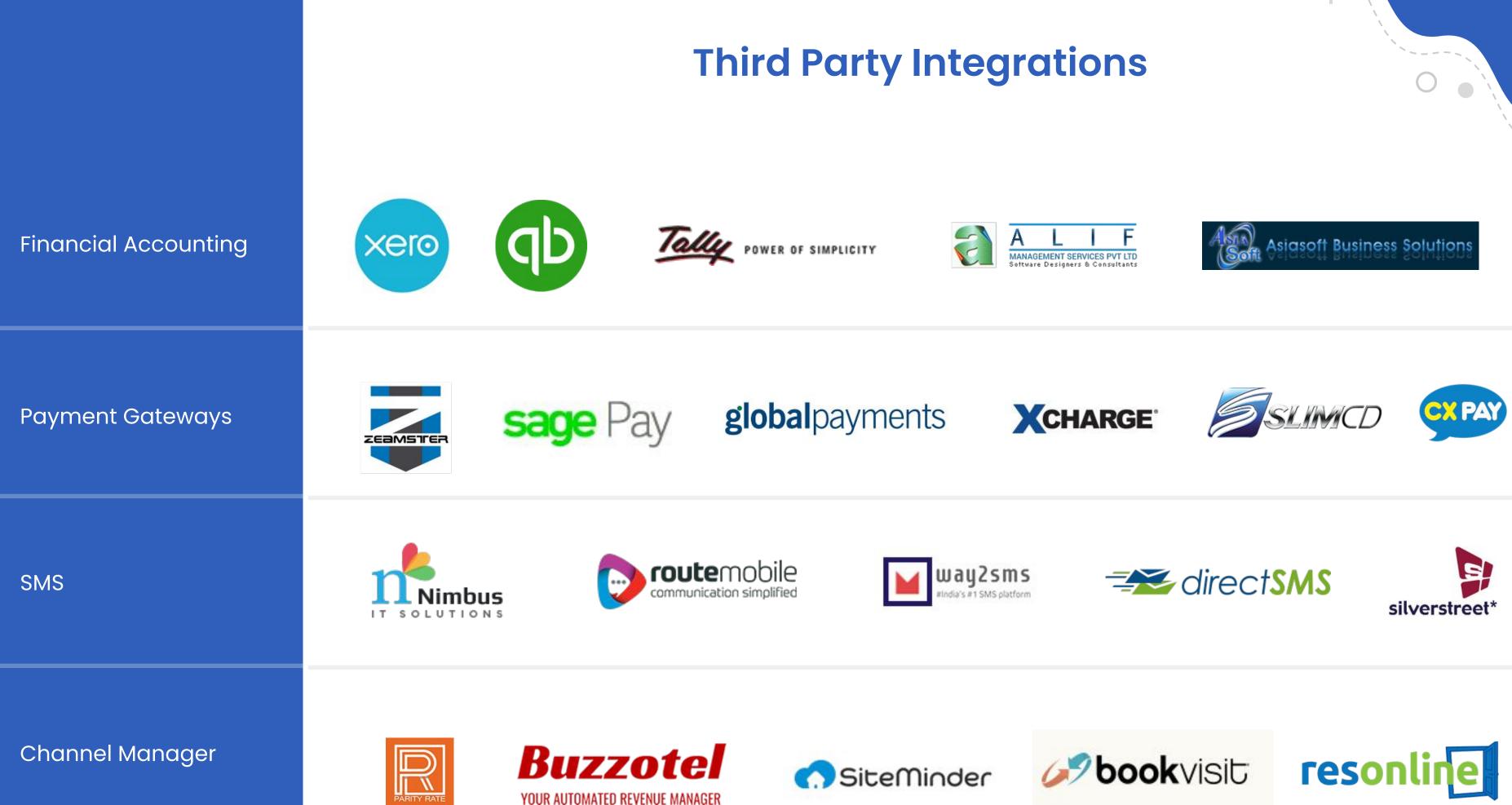
#### **Guest self-check-ins**

Lets your guests build and manage their profiles,
on perform self check-in, request for services, check
bills and more; which improves guest experience.



#### **Expense management**

lert Get reports which help you with your hotel's expense management and calculation from the system itself.





### **Integrated Total Hospitality Solutions**

Integrating with our hotel channel manager also allows you to perform live inventory and rate updates on all your connected channels, reducing overbookings and rate disparity issues.



Hotel Management Software



Hotel Booking Engine



Hotel Channel Manager



Reputation Management System



Restaurant POS Software



Hotel & Restaurant Website Builder Software

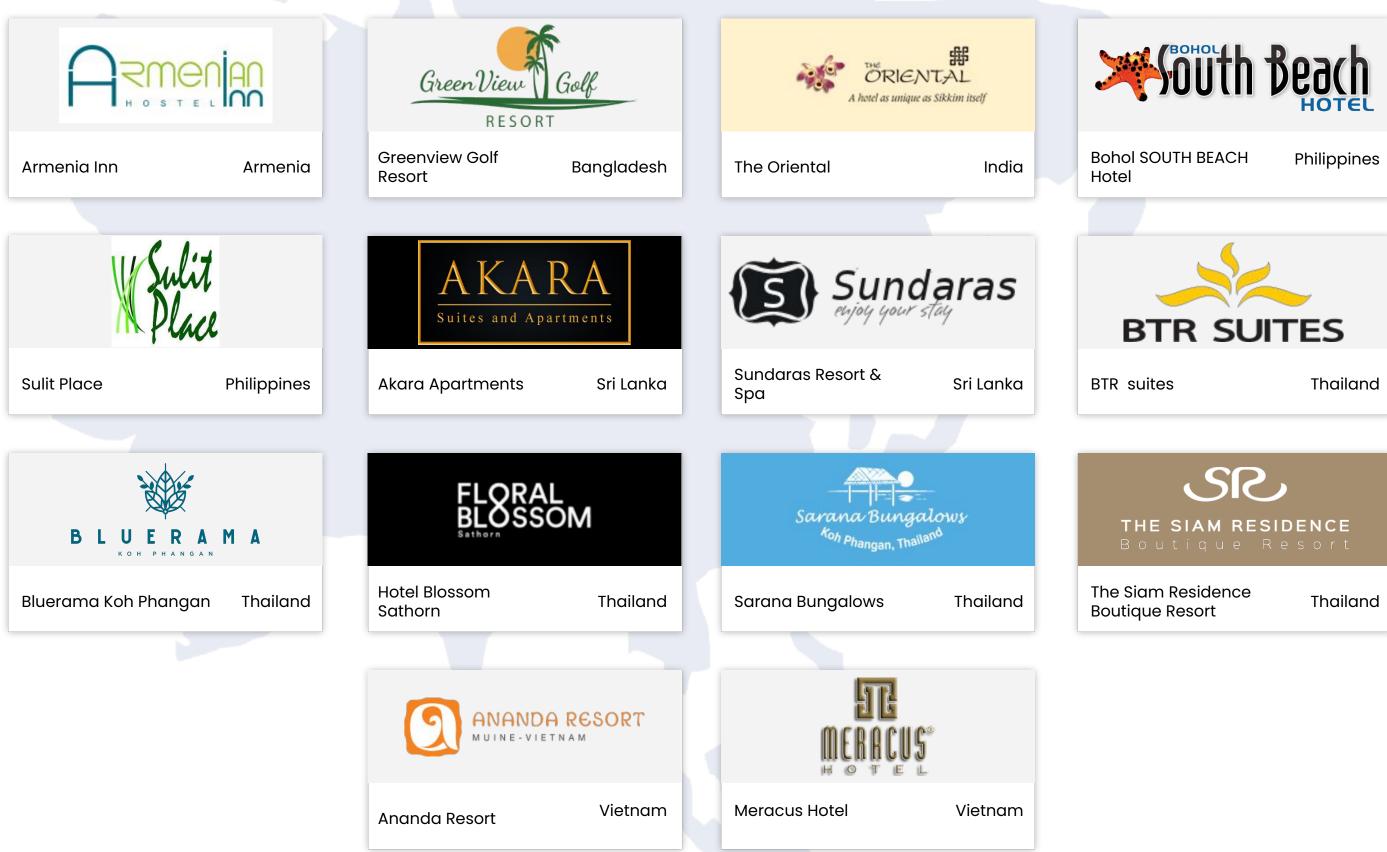


Central **Reservation System** 



Hotel Revenue Management Software

## Asia





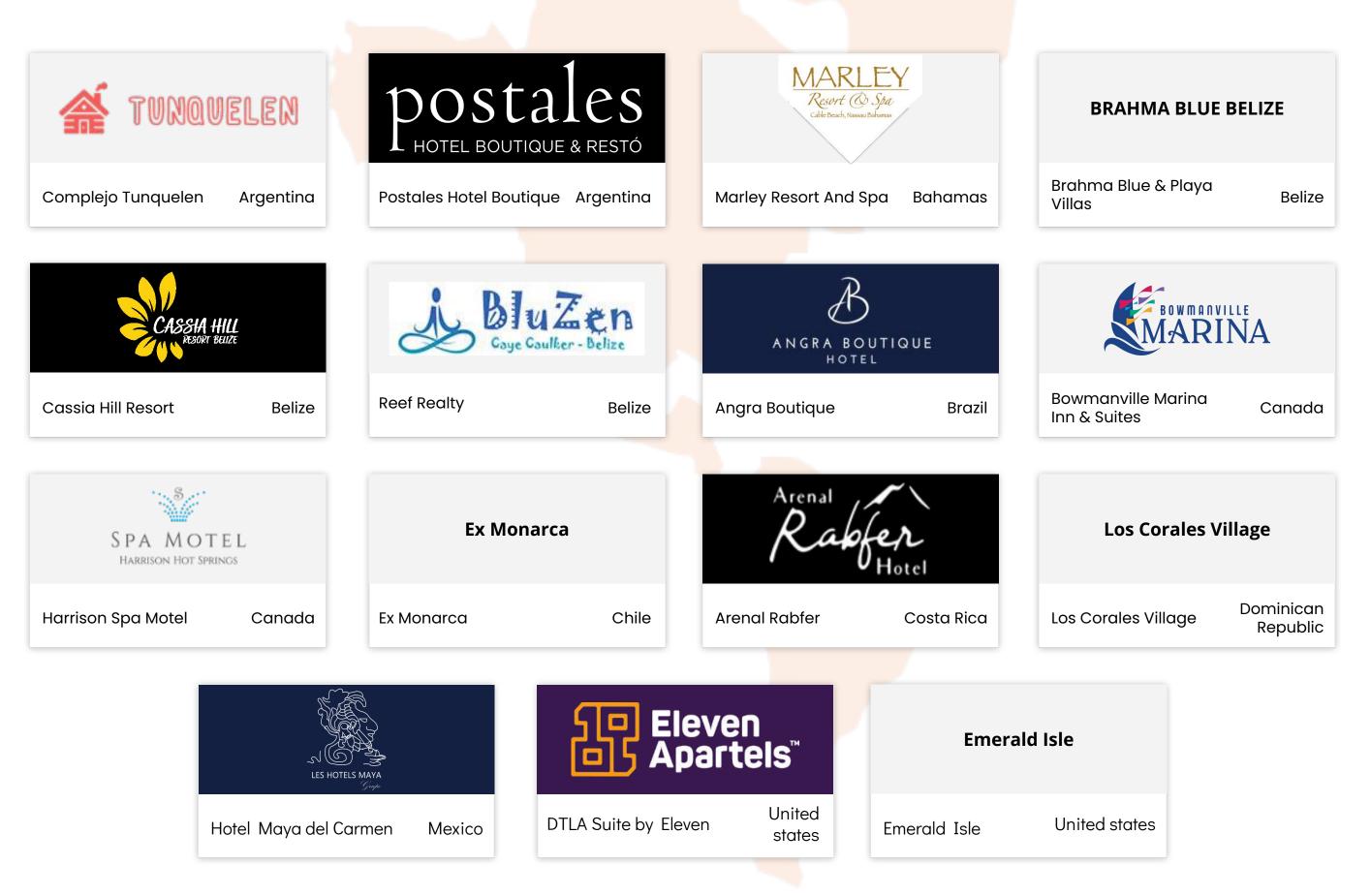
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### Europe

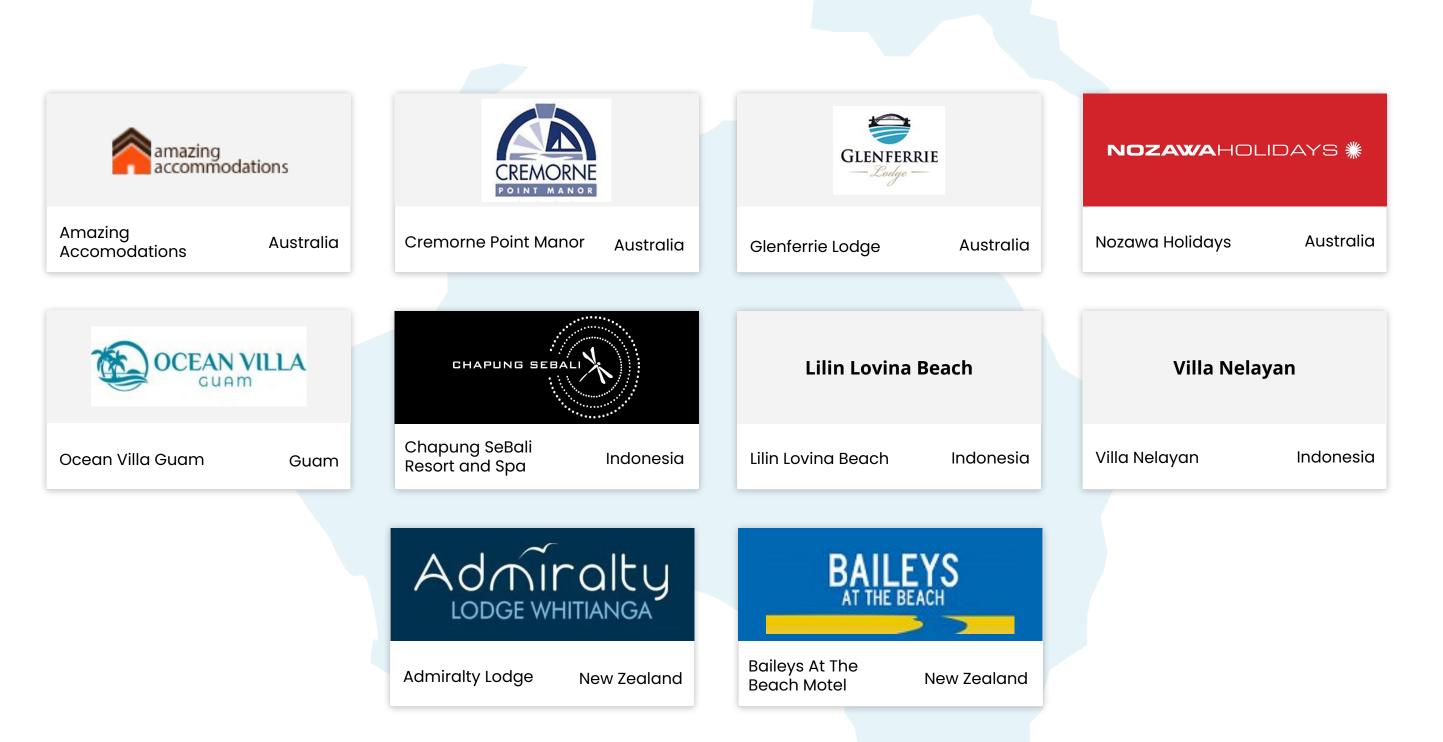
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Hotel Veliera	Albania	Beach Hotel Plaža	Croatia	Plaza Marchi Old Tow	n Crc
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Lamda Destinations Limited	Greece	Villa Bordeaux	Greece	Iceland Summer	Ice
MARINA DI LOA	NO	Jucey's B	B	hotel g	galera
Yacht Club Marina di Loano	Italy	Julesys BnB	Malta	Hotel Galeria	S
Budapest Best Ap	oartments		ONT	FALLS of L HOTEL	
Budapest Best Apartments	Hungary	Bluemont Bromsgrove South	United Kingdom	Falls of Lora hotels	Ur Kingo



### America



### Oceania



### Testimonials

The support team has been working with me for around 4 years! Very personalized people! I highly recommend them! One of the best PMS system I have come across.



Mark Kunie, Coastgate Hotel

#### YCS is Amazing! Still wondering how could we survive without it!

We've been using this software for over 2 years now and it's been very easy for all our staff members. YCS's support team helps us right away whenever there is any issue. I'm still amazed by the amount of time it saves for us and how it has helped us generate more revenue.



Jos de Haan, Hotel La Rosa del Paseo



## Let these numbers do the talking!



### 33,000+

Нарру Clients Worldwide



159k+

Users Of Software



600+

Third Party Integrations



50+ Languages Supported



105+

Regional Support Centers



16+ Years In Industry



### 300+

Distributors Worldwide



### Why YCS?



All in one integrated solutions



Excellent user experience



Solid after sale support training

Regular product updates and customizations



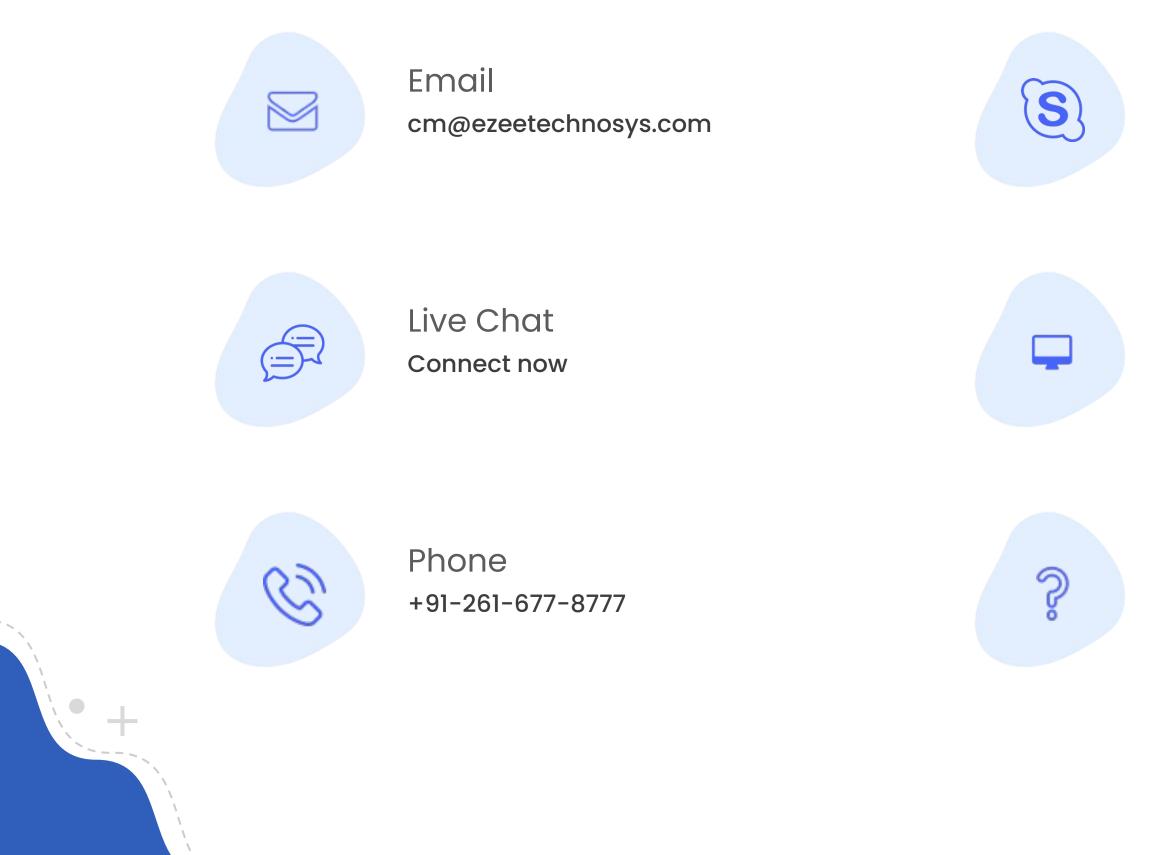
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### Free trial for software evaluation



Live demo in your hotel data

### **Live Support**





#### Real Time Messaging Skype: ezee.technosys

Unlimited Training Set it up

FAQS Find Answers

## Start Your Free Trial of eZee Absolute!

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### **Contact Us**

### **Head Office**



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