RUN YOUR HOTEL BUSINESS SMOOTHLY

eZee Absolute

Cloud-based Hotel Management Software
Outline

Presentation

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- Why Best than the Rest?
- Third Party Integrations
- Integrated Hospitality Solutions
- Our Clients

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Why do you need a Hotel Management Software?

Bad Management = Poor Service = Fewer Customers.
While...

Good Management = Excellent Service = More Customers.

Using a well-crafted software for your hotel business saves both time and effort in carrying out your managerial tasks and business services.

Key benefits:

- Quickeens and streamlines all your operations
- Earns higher profits
- Improves guest engagement
- Increases staff's efficiency
Types of Hotel Software:

**On-premise and Cloud based**

On-premise is a desktop based PMS whereas Cloud based (recommended) or online hotel software is next generation software, which allows you to monitor your hotel business from *anywhere at anytime*.

Hoteliers are moving towards cloud based software where hotel or hotel groups can effectively simplify and organise their departments core operations by replacing the traditional methods of hotel keeping.

Let us elaborate with their major differences:

<table>
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<tr>
<th><strong>On-premise</strong></th>
<th><strong>Cloud Based</strong></th>
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<tbody>
<tr>
<td>Requires a specific set of hardware.</td>
<td>No need of any hardware requirements.</td>
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<tr>
<td>Annual Maintenance Costs (AMC) charges.</td>
<td>One-time setup fee and annual or monthly subscription charges.</td>
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<tr>
<td>Accessible only from the system on which it is configured.</td>
<td>Accessible via a secure login from any computer or mobile device connected to the Internet.</td>
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<td>Time-consuming updates.</td>
<td>Easy and timesaving updates.</td>
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<td>Data security is the property’s responsibility.</td>
<td>Data is secured on the cloud.</td>
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Cloud Based Software Provides:

- Front-office Operations
- Reservation Management
- Billing and Payments
- Rate Management
- Revenue Management
- Housekeeping
- Hotel PMS Mobile App
- Hotel Marketing and Guest Engagement
- Hotel Chains
- Reports
- Security and Stability
Let's explore its features in depth:

**Front-office Operations**

- Speedy check-in check-out process
- Automatic night audit
- Automatic room allocation
- Suitable for day-use service
- Keeps a track of blacklisted guest
- Differentiates room statuses through different color codes
- Captures guest photo, scan Driving License, Passport and Guest ID as a part of guest information
- Universal search for any guest details or important information
- Provides you lists of arrival, departure, booking and more for streamlined operations
Reservations Management

- eZee Absolute handles all types of bookings: walk-ins, OTA, offline travel agent, corporates and online reservations
- Instant booking confirmation to guest
- Gain real-time insights of your hotel performance through 4 different views
- Customize mandatory information you need while taking guest reservation
- Manage cancel/no-show bookings with single click
- Identify group reservations using codes and colors
- Smartly merge or split group payments
- Perform group operations like bill to the group owner, check-in, no-show, cancellation etc
Billing and Payments

- Transfer folios from one room to another
- Merge and split folios as per the guest requirements
- Get list of unsettled folios in a single click
- Configure extra charges and inclusions to be posted on the folio
- Generate folios in your guest’s preferred currency and language
- Charge guests for cancelled and no-show reservations
- Software provides folio templates that meet your region’s statutory requirements (we develop new templates for your region if required)

Add Ons:

We’ve customised our cloud PMS with some region wise taxes such as:

- GST for Malaysia
- BIR for Philippines Country
- Green Tax Report for Maldives
- Government Statistical Report Interface for Iceland
- Panama Government Report for Panama
Rate Management

- Configure multiple rate plans and set rates according to season
- Set, manage and record separate contract rates for your business sources: travel agent, OTAs, car rentals, taxi drivers
- Allows you to configure negotiated rates for special guests
- Manage company accounts who are frequently staying at your hotel
- Configure slab and flat taxes

Revenue Management

- Keeps track of your ADR, RevPAR and occupancy percentage
- Set up separate rates for your website and channels from one place
Housekeeping

- Assign tasks to housekeepers from the hotel software
- Engage your entire housekeeping department and get updates of their activity via eZee Absolute mobile app
- Allows to update task statuses, post remarks and notes
- Lets you to block or unblock rooms from inventory for maintenance
Hotel PMS Mobile App

eZee Absolute offers a mobile app to help you manage your business on-the-go!

Through the app:

- Get notified on bookings and other important activities happening at your hotel
- Print guest registration cards, vouchers, invoices and perform various operations
- Switch between multiple properties
- Manage your online reviews

and much more

Know what the app has for you, in 100 seconds!
Hotel Marketing and Guest Engagement

- Saves your guest database in the system
- Send promotional Emails and SMSes to your guest from the system
- Helps you to collect reviews through TripAdvisor review express program
- Manage and respond to your online reviews through Critique (additional charges applicable)
- Schedule informative pre-arrival, in-house and post-departure emails

Hotel Chains

- Consolidate data of your entire hotel chain at a single place
- Simplifies your hotel chain operations through a single login with our Central Reservation System
- Saves guest profiles centrally, for those guests who’ve stayed at any location of your group
- Centrally manages your hotel chain’s travel agent profiles
- Grant user privileges as per their roles and location
● System emails reports after the night audit
● Provides daily reports of reservation, bookings, arrivals and departures at the end of the day
● Innalytics helps you to receive insights on occupancy, revenue, most performing OTA, and other important facets of your hotel

Moreover provides clear reports like:

1. Front-office
2. Backoffice
3. Housekeeping and managerial
4. Tax and accounting

and many more...
Security and Stability

- Grant user privileges as per their roles and restrict important data access
- Locks the transactions to avoid operation overlap between multiple users
- Closely records the changes made by all users at any date and time
Why best than the rest?

**Meal plans and packages**
Easily configure various rate plans and meal plans that you offer. With respect to which, you can also set up and sell those combined rate plans as packages.

**ePayments**
Online hotel management software lets you send payment links to your guests to collect reservation deposit.

**Guest self-check-ins**
Lets your guests build and manage their profiles, perform self check-in, request for services, check bills and more; which improves guest experience.

**500+ third-party integrations**
Choose the best from 500+ third-party integrations like financial accounting, payment gateways, key card door locks and many more.

**Automatic credit card verification**
If card found invalid our channel manager will alert you to avoid no-shows and cancellations.

**Expense management**
Get reports which help you with your hotel’s expense management and calculation from the system itself.
Third Party Integrations

Financial Accounting
- Xero
- QuickBooks
- Tally
- Alif Management Services Pvt Ltd
- Asiasoft Business Solutions

Payment Gateways
- Zeamster
- Sage Pay
- Global Payments
- XCharge
- SlimCD
- CX Pay

SMS
- Nimbus IT Solutions
- RouteMobile
- Way2SMS
- DirectSMS
- SilverStreet

Channel Manager
- Buzzotel
- Your Automated Revenue Manager
- SiteMinder
- BookVisit
- ResOnline
Integrated Total Hospitality Solutions

Integrating with our hotel channel manager also allows you to perform live inventory and rate updates on all your connected channels, reducing overbookings and rate disparity issues.

- Hotel Management Software
- Hotel Booking Engine
- Hotel Channel Manager
- Central Reservation System
- Reputation Management System
- Restaurant POS Software
- Hotel & Restaurant Website Builder Software
- Hotel Revenue Management Software
Our Clients Asia Region

- Armenia Inn, Armenia
- Greenview Golf Resort, Bangladesh
- The Oriental, India
- Bohol SOUTH BEACH Hotel, Philippines
- Sulit Place, Philippines
- Akara Apartments, Sri Lanka
- Sundaras Resort & Spa, Sri Lanka
- BTR suites, Thailand
- Bluerama Koh Phangan, Thailand
- Hotel Blossom Sathorn, Thailand
- Sarana Bungalows, Thailand
- The Siam Residence Boutique Resort, Thailand
- Ananda Resort, Vietnam
- Meracus Hotel, Vietnam
Our Clients

Africa and Middle East

Riad Melhoun

Morocco

Leaders Plaza

Leaders Plaza Salmiya

Kuwait

Palm Beach Zanzibar

Tanzania

Jafferji Beach Retreat

Tanzania

Kindoroko Hotel

Tanzania

Urla Surf House

Turkey

Desert Rose Olaya

Saudi Arabia

Kisiwa on the Beach

Tanzania
Our Clients

Oceania Region

Amazing Accommodations Australia

Cremorne Point Manor Australia

Glenferrie Lodge Australia

Nozawa Holidays Australia

Ocean Villa Guam Guam

Chapung SeBali Resort and Spa Indonesia

Lilin Lovina Beach Indonesia

Villa Nelayan Indonesia

Admiralty Lodge New Zealand

Baileys At The Beach Motel New Zealand
Testimonials

Mark Kunie, Coastgate Hotel

The support team has been working with me for around 4 years! Very personalized people! I highly recommend them! One of the best PMS system I have come across.

eZee is Amazing! Still wondering how could we survive without it!

Jos de Haan, Hotel La Rosa del Paseo

We’ve been using this software for over 2 years now and it’s been very easy for all our staff members. eZee’s support team helps us right away whenever there is any issue. I’m still amazed by the amount of time it saves for us and how it has helped us generate more revenue.
Let these numbers do the talking!

33,000+
Happy Clients Worldwide

159k+
Users Of Software

500+
Third Party Integrations

300+
Distributors Worldwide

50+
Languages Supported

105+
Regional Support Centers

16+
Years In Industry

170+
Countries
Why eZee?

- All in one integrated solutions
- Excellent user experience
- Free trial for software evaluation
- Solid after sale support training
- Regular product updates and customizations
- Live demo in your hotel data
Try 14 days **Free Trial** of eZee Absolute

Free access to our Mobile Application from here

![Get it on Google Play](https://via.placeholder.com/50)

![Download on the App Store](https://via.placeholder.com/50)

START NOW!
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