CLOUD HOTEL MANAGEMENT SOFTWARE

The Best Value for Money and Faster ROI
Presentation Agenda

- eZee Absolute Overview
- eZee Absolute Features
- Third Party Integration
- Screenshots
- Integrated Hospitality Solutions
- Our Clients
- Company Statistics
- About eZee
- Why eZee
- Our Team
- Contact Us
eZee Absolute Overview
eZee Absolute Features

- Reservation Centre
- Alerts and Notifications
- Analytics and Reporting
- Front-desk Operations
- Invoice, Bills and Cashier Centre
- Back Office Operations
- System Access Controls
- Rates & Taxes
- Group Operations
- Housekeeping and Maintenance
- Managerial Reports
- Mobile Guest Portal
- Email Marketing
Reservation Centre

Providing several views with a combined dashboard to check availability and trail bookings, reservation centre takes care of all the important hotel operations.

What all do I get in Reservation Centre?

- Intuitive & informative user interfaces.
- Check data instantly to make quick and accurate decisions.
- Easily control and update room rates.
- Set separate rates for all travel agents and corporates.

Apart from the obvious PMS features, how can I manage/streamline operations with Reservation Centre?

- Quick availability & reservation search
- Cancel/ No show bookings with one click
- Update booking inquiries and confirm reservation
- Smooth and instant booking process
- Keep a tab of guest preferences
- Manage extra services like pick up/drop off
The first point of contact for the majority of hotel guest is the front desk, it is true to the heart of the hotel. eZee hotel software offers a phenomenal front desk experience and allows your front desk agent to leave a deep impact on your guest.
### Check-In

There are 2 chief characteristics offered with this feature:

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<th>Feature</th>
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<tr>
<td>• Swift check-in process</td>
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<tr>
<td>• Allotting room enriching occupancy levels</td>
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<tr>
<td>• Allot rooms as per guest preferences</td>
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<tr>
<td>• Suitable for day-use services for transit guest</td>
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<tr>
<td>• Easily organize meal plans selected by guest</td>
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<tr>
<td>• Upsurge guest relations with complimentary rooms</td>
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<tr>
<td>• Easily update guest information like</td>
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<tr>
<td>• Guest's digital documents</td>
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<tr>
<td>• Visa details for international guest</td>
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<tr>
<td>• Registration cards</td>
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<td>• Selected meal plans</td>
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### Check-Out

Including essential services such as:

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<td>• Time-based as well as 24 hours check-out service</td>
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<tr>
<td>• Ability to check-out at 0 balance</td>
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<tr>
<td>• Add late check-out fee</td>
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<tr>
<td>• Auto alert housekeeping upon check-out</td>
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<tr>
<td>• Swift check-out process</td>
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Through our online hotel system, you can distinctively automate your taxation process while creating the taxing system for your hotel in the initial set up.

**How many type of rates are supported in the system?**

Through eZee, you can set-

- Linear rates
- Allocated rates
- Seasonal rates which change rates as per the season rush
- Contracted rates to change rates as per pre-defined contract
- Support exchange rate

**Will your system help me with the tax management?**

Giving you more control, our system even calculates and applies the taxes to the guest folio as per the pre-configured setting.

**How will that benefit me?**

- Set up unlimited types of taxes
- Take advantage of advanced tax management
- Charge taxes as per number of guests
- You can even configure taxes expected in future
Back Office Operations

How will I be able to manage the back office task?

No more haggling between various excel sheets and manually tracking the data. We meant it when we say streamline all hotel operations. Along with front-desk, eZee Absolute allows you to manage various back office operations as well.

**eZee Absolute helps you perform various operations such as**

- Night audit / Day close
- Maintain daily miscellaneous sales and expenses
- Maintain dedicated ledger accounts
When it comes to organizing your bills and invoices, here is how eZee online PMS is helpful to you.

- Offers various payment modes
- Multiple settlement options
- Manage and update advance payments
- Organize invoices
- Generate and updates bills to company
- Automatically route folios
- Option of splitting folios
- Supports multi-currency
Group Operations

Favouring you to take advantage of group bookings, eZee Absolute allows you to carry out group bookings from a single point. Assisting you further, easily perform various operations associated with group bookings.

We receive a lot of group bookings, please explain me the functions of group bookings in the system.

The functionalities of group management include:

- Group reservation
- Group check-in
- Auto-room allocation
- Group discounts
- Group invoice
- Group payment
- Group identity with different colour
- Add / Remove transaction to group
- Group cancel / No-show
- Group check-out
- Group Amend Stay
- Group Remarks
At eZee, we completely understand the importance of providing different access to users as per user hierarchy.

Below are few of the many processes that are included in the system

- Offer access rights as per user role and user hierarchy
- Maintain audit trails and voids
- Maintain user activity log

We take care of your hotel’s security, thus, we provide an option of controlled IP access. That means, you can restrict the access to your PMS based on the IP addresses you chose, so no one can access your PMS outside your property.
Running an efficient housekeeping team and running operations without hiccups is no easy task but our housekeeping module allows your housekeeping staff to manage all housekeeping operations without any extra effort.

We run an extravagant housekeeping service and it gets very difficult to manage all the processes, can you help me with that?

Running an efficient housekeeping team and running operations without hiccups is no easy task but our housekeeping module allows your housekeeping staff to manage all housekeeping operations without any extra effort.

Here's how

- Dedicated housekeeping view
- Tasks assignment
- Inspection of all rooms
- Manage out of order services
- Organize all maintenance activities
Alerts and Notifications

Does eZee PMS provide any notification system?

Yes, eZee Absolute offers the most comprehensive notification alerts including Reservation Confirmation, New Reservation, Void Folio, and Void Check-In / Check-Out.

GUEST INTERACTION

- Reservation Confirmation
- Cancel Reservation Confirmation
- Welcome message on Check-in
- Thanks message on Check-out
- Door Lock Code Generation
- Room Assign

NOTIFICATION FOR USER

- On Day Close (NightAudit)
- New Reservation
- Void Reservation
- Void Check-in / Check-out
- Void Folio
- Void Payment
- Discount Given
- Room Assign
Analytics and Reporting

eZee Absolute covers a wide range of reports that offer insights into all aspects of hotel operations. The range of graphical and chart reports varies from occupancy to housekeeping to channel distribution and analysis, We Have It All!

To name a few eZee PMS includes various reports for

- Marketing and analysis
- Bookings and reservations
- Audit and void operations
- Front office operations
- Tax and Discount
- Income, cash and accounts
- Departmental and managerial reports
Make the most out of Managerial Reports

Dedicated to the managers and hotel owners, the managerial reports gives you a quick glance on the property’s current status along with detailed analysis about total income, income source expenses and more helping to analyze profiting sources of income along with insights to guest moment and guest behaviour.

- **Room Revenue** - Complete revenue from all room sold
- **Payments** - All the payment accepted and executed by the hotel
- **Taxes** - All the taxes collected, paid and due to the hotel
- **Extra Charges** - Revenue from all the extra services to the guest
- **Rooms Statistics** - Details about all room sold, rooms booked, current occupancy, room rate, etc
- **Occupancy** - Analysis about current occupancy rate, expected bookings and more
- **ADR** - To indicate the average realized room rent per day
- **RevPAR** - To provide revenue earned per available room
- **Business Source Analysis** - Details about all revenue sources
- **Audit and Void** - Indicating details on hotel's current audits and void orders
- **Manager Report** - At glance report on hotel's income and expenditure
- **Night Audit Report** - Review of daily guest account transactions
- **Room owner detail** - Bifurcated reports based on room owners and revenue
- **Arrival/Departure report** - Glance view of all upcoming guest arrivals and departures
- **City Ledger Register** - Particularities about associated corporate accounts

Giving you further edge on user and hotel guests you can get various detailed reports.
Preparing you for the tech-savvy modern traveller, eZee Absolute empowers you with a unique Mobile Guest Portal through which your guests can make changes in their booking. However, our system also ensures no updates are finalized till you approve it.

On activating Guest Portal access for your property, any guest booking at your property will receive a system generated access to the portal via email. He can then request a change in their booking, manage their profiles, check-in, and more with guest portal right from their mobile device. Along with the traveller, the mobile guest portal will facilitate you significantly.

How will the guest portal work?

On activating Guest Portal access for your property, any guest booking at your property will receive a system generated access to the portal via email. He can then request a change in their booking, manage their profiles, check-in, and more with guest portal right from their mobile device. Along with the traveller, the mobile guest portal will facilitate you significantly.

Here is how:

- Avoid long waiting time at the reception, opt for self check-in service.
- Help yourself, ask your guest to build their profile.
- Edit and update reservation details like room type, date, change in PAX, cancel booking etc.
- Upsell logistics and transport services.
- Provide your guest the exact route to your property.
- Offer your guest the hotel bill on their mobile.
- Enhance hotel service with the help of guest reviews.
- Plan guest itinerary with ease.
- Effortlessly manage group reservations.
Along with great tools to streamline hotel operations, we even equip you with gears to promote your services through email marketing. You can send out unlimited pre-arrival, in-house & post-departure emails to guest to encourage personalized communication and building up guest loyalty.

What kind of emails can I send?

**Pre-arrival and Post-departure Emails:**
These emails can be opportunities for the guests to change their bookings, guest satisfaction surveys, bring back emails and more.

**Promotional / Newsletter Emails:**
Send out promotional with special offers and secret codes to your guests to attract more returning guests.

**In-House Emails:**
The automatic emails can be sent to the in-house guest to update them regarding the hotel renovations, today's menu, passing important information to guest etc.
# Third Party Hardware and Software Integration

With 400+ available integrations, our partnerships with top vendors most certainly exceeds more than any other solutions.

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<thead>
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<th>PABX-Call Accounting Interface</th>
<th>KeyCard Door Lock Interface</th>
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<td><a href="#">SMS4U</a></td>
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<td><a href="#">Auto Count SDN BHD</a></td>
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Screenshots
Seamlessly Integrated Total Hospitality Solutions

- Hotel Management Software
- Hotel Booking Engine
- Hotel Channel Manager
- Central Reservation System
- Reputation Management System
- Restaurant POS Software
- Loyalty Program Software
Africa and Middle East

- **Lagoonie Lodge**
  - Location: Egypt

- **Leaders Plaza**
  - Location: Kuwait

- **Riad Melhoun**
  - Location: Morocco

- **Desert Rose Olaya**
  - Location: Saudi Arabia

- **Palm Beach Zanzibar**
  - Location: Tanzania

- **Jafferji Beach Retreat**
  - Location: Tanzania

- **Kindoroko Hotel**
  - Location: Tanzania

- **Kisiwa on the Beach**
  - Location: Tanzania

- **Urla Surf House**
  - Location: Turkey
Company Statistics

- Happy Clients Worldwide: 13000+
- Users Of Software: 117K+
- Third Party Integrations: 500+
- Distributors Worldwide: 200+
- Languages Supported: 50+
- Regional Support Centers: 105
- Years In Industry: 13+
- Countries: 160+
About eZee

eZee Technosys is a complete IT solutions provider for the hospitality industry, solutions whose sole purpose is to simplify business processes for our clients and help their business grow. The dedicated teams at eZee cover product development, technical support, consulting and sales. When you deal with us, you are directly coming in touch with people with expertise in the hospitality industry.

Our Core Values

- Respect
- People
- Innovation
- Integrity
- Clients
- Global Teamwork

MISSION

Provide innovative products and services to our clients enabling them to offer superior service to their guests in the hospitality industry.

VISION

Our vision is to become a world leader in the hospitality industry recognized for providing innovative consumer centric products and services.
Why eZee

Who are we and what we do?

International Standard Quality Hospitality Solutions

- All integrated solutions
- User-friendly system
- Free trial for testing
- 350+ third party integrations
- Regular enhancements and customizations
- Multi-lingual and Multi-currency solutions

Understand what makes eZee

- 215+ Professionals at your service
- 200+ Channel partners
- 13+ Years of experience in the industry
- 13000+ Happy Clients
- 3A Rating by Crisil
- Top 2 of Capterra for best hotel management software
An excellent team that actually cares

- 24/7/365 Support that actually cares
- Multiple one-on-one trainings
- Quick onboarding process
- Instant, logical and comprehensive responses
- 100+ regional language support centres
- Never-stop-innovating perspective

Great value for money

- Most competent pricing in the industry
- Quick return on investment
- Pay only for what you use
- No forced AMC
- Easy subscriptions for cloud products
Our Team

The force behind the success!
Try Before you Buy!

Try eZee Absolute Free for 14 Days

Start Your Trial Now
Contact Us

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